

# HOME TECHNICAL SUPPORT MADE EASY Support Agreement

## Provider details

Start Date:

Service Provider: THE CYBERSHED

Monthly Cost: £35.00

# What's included

**Remote Support Service** 

Desktops, laptops, mobile devices, printers and routers

Service offered Monday to Friday

Time may be used for technical support or scheduled maintenance

Home appointments can be arranged with 10% discount on standard callout fee

#### What's not included

Replacement parts

# Terms and Conditions

Technical support within 24 hours

Payment via BACS on first calendar day of month

Minimum contract period, 3 months from start date, 30 day cancellation notice required

Scheduled maintenance cannot be carried over to following month

## Contact details

Telephone: 01304 448012 Email: <a href="mailto:support@cybershed.net">support@cybershed.net</a> Mobile: 07547 606189

CYBERSHED Signature		
Customer Signature		

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